

# HU-CARE PROGRAM

FOR SURGICAL INSTRUMENTS

How the best perform

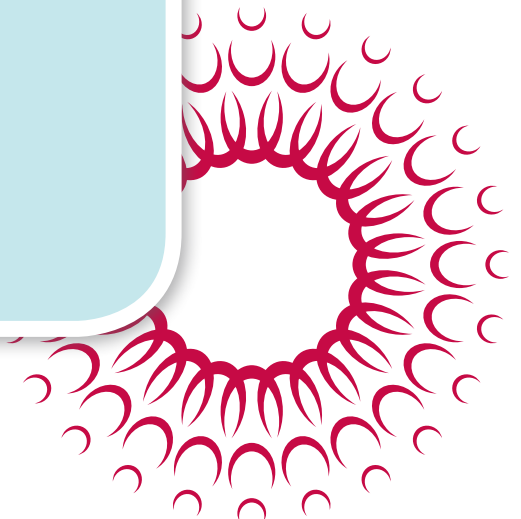


Through our Warranty Program for **Surgical Instruments**, Hu-Friedy is pleased to offer **free servicing for the life of the instrument.\***

When you purchase the highest quality products, it is important to keep them in optimal working condition. This program:

- Protects your investment through regular, free service
- Frees up valuable time to focus on providing positive clinical outcomes for your patients
- Ensures accurate servicing by the same Hu-Friedy artisans that manufactured your instruments

\*Covered for the life expectancy of product, not life of doctor or practice.

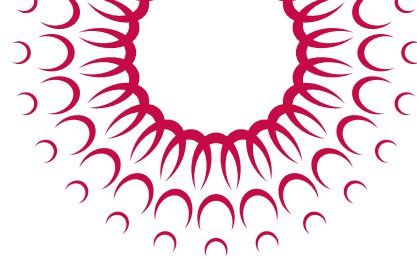


| NH5024R

| F23XS

| EPTSSP

| S16SC



## WHAT SERVICES ARE INCLUDED?

- Sharpening
- Re-serrating
- Joint Realignment
- Carbide Insert Replacement (up to three replacements)
- Aspirator Tip Repair and Refurbishment

## WHAT INSTRUMENTS ARE INCLUDED?

### **SURGICAL**

- Aspirators
- Elevators
- Forceps
- Knives
- Needle Holders
- Nippers
- Periosteals
- Periotomes
- Rongeurs
- Root Tip Picks
- Scissors
- Surgical Chisels
- Surgical Curettes
- Surgical Periodontal Chisels

Hu-Friedy has an on-site group of **SKILLED TECHNICIANS** prepared to handle your instrument **REPAIRS & REGULAR MAINTENANCE**. This group possesses **50+ YEARS** of combined specialized instrument knowledge & can **MANAGE A WIDE RANGE OF REPAIRS AND REFURBISHING NEEDS**.

## HOW DO I GET STARTED?



### CONTACT HU-FRIEDY

Visit [Hu-Friedy.com/Hu-Care-Surgical/SignUp](http://Hu-Friedy.com/Hu-Care-Surgical/SignUp) or call **1-800-Hu-Friedy** (1-800-483-7433) and inform the Customer Care Representative you want to sign up for the free Hu-Care program for Surgical Instruments.



### SHIP STERILIZED INSTRUMENTS

Each time you want to send in instruments, call Customer Care at 1-800-Hu-Friedy and request a return number. Send sterilized instruments to Hu-Friedy via a traceable method along with your Hu-Care Program Request Form, return number and printed service label.



### REPAIR & RETURN

Hu-Friedy artisans will complete the service and ship back within an average of 2 weeks.

## DID YOU KNOW?

While the working ends of these instruments are extremely important, joints, if not properly maintained, may become loose or stiff making it difficult to use the instrument.

## FREQUENTLY ASKED QUESTIONS

**Q: Who can participate in this program?**

**A:** Clinicians in the United States who purchase Hu-Friedy Surgical Instruments.\*

**Q: How do I sign up?**

**A:** Visit [Hu-Friedy.com/Hu-Care-Surgical/Signup](https://www.hu-friedy.com/Hu-Care-Surgical/Signup) or call **1-800-Hu-Friedy** (1-800-483-7433) and ask to speak to Customer Care about joining the Hu-Care Program for Surgical Instruments.

**Q: Are there any costs associated with the program?**

**A:** The only associated cost for the clinician is sending the instruments into Hu-Friedy. Hu-Friedy will pay for the instruments to be shipped back to the clinician.

**Q: How long will it take to get my instruments back?**

**A:** On average, you can expect to have your instruments back 2 weeks after arrival at Hu-Friedy.

**Q: How often can I send in my instruments?**

**A:** There are no restrictions on the number of times you can send in your instruments.

**Q: Can I send competitor brands in for servicing?**

**A:** No, the program is limited to Hu-Friedy branded Surgical products only.

**Q: What happens when my Surgical instruments have exceeded their life expectancy and can no longer be serviced?**

**A:** At your request, Hu-Friedy can return the instrument(s) back to your office or you can choose to participate in Hu-Friedy's Envirodent® Recycling Program.

More information, including additional Frequently Asked Questions, can be found by visiting [Hu-Friedy.com/Hu-Care-Surgical](https://www.hu-friedy.com/Hu-Care-Surgical)

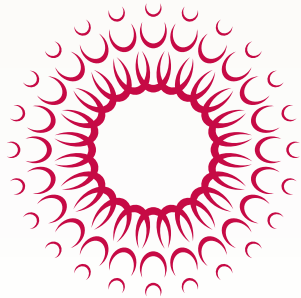
Program subject to change at any time. \*Exclusions may apply.



### ENVIRODENT® RECYCLING PROGRAM

Hu-Friedy is proud to offer the longest running instrument recycling program in the dental industry. We have made recent improvements to Envirodent to make it easier to recycle and be rewarded. Please refer to our website at [Envirodent.com](https://www.envirodent.com) for the latest program information, or contact us at 1-800-Hu-Friedy.

# INVEST AND SAVE WITH THE BEST



## SURGICAL



**30 SCISSORS:** The average number of standard scissors an Oral Surgeon has, which on average, require sharpening twice a year.

**AT LEAST \$5,700 SAVED** on instrument servicing over a 5 year\*\* span when servicing every 6 to 9 months.

*\*\*Based on approximate sharpening cost of \$19 per scissor, per year*

For more information about  
Hu-Friedy's Total Solutions visit

**HU-FRIEDY.COM**

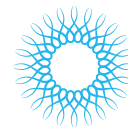
## PREVENTIVE



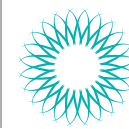
## RESTORATIVE



## ORTHODONTIC



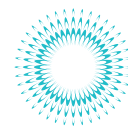
## INSTRUMENT MANAGEMENT



## ENDODONTIC



## SURGICAL



## POWER



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